

# **SECURITIES & EXCHANGE COMMISSION EDGAR FILING**

Support.com, Inc.

Form: 3

Date Filed: 2008-03-03

Corporate Issuer CIK: 1104855

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# FORM 3

### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL				
OMB Number: 3235-010-				
Estimated average burden hours				
nor rosponso	0.5			

## INITIAL STATEMENT OF BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)										
Name and Address of I Schaffer Shelly B.	Reporting Person -	Date of Event Requiring Statement (Month/Day/Year)		Issuer Name and Ticker or Trading Symbol     SUPPORTSOFT INC [SPRT]						
1900 SEAPORT BLV	(First) (Middle) /D., 3RD FLOOR	02/29/2008	<b>-</b> 02/29/2008		eporting Person(s) to ck all applicable)		5. If Amendment, Date Original Filed(Month/Day/Year)			
DEDWOOD CITY O	(Street)				Director 10% Owner  X Officer (give title below) Other (specify below  Executive Vice President		6. Individual or Joint/Group Filing(Check Applicable Line) _X_Form filed by One Reporting Person			
REDWOOD CITY, C						Form file	ed by More than One Reporting Person			
(City)	(State) (Zip)		Tabl	le I - Non-Deriva	tive Securities	Beneficially Ov	vned			
1.Title of Security (Instr. 4)	2. Amount of Secu Owned (Instr. 4)			·	3. Ownership Form: Direct (D) or Indirect (I) (Instr. 5)		Nature of Indirect Beneficial Ownership nstr. 5)			
Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.  SEC 1473 (7-02  Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.										
Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)										
Title of Derivative Security (Instr. 4)		Date Exercisable     and Expiration Date     (Month/Day/Year)	and Expiration Date Underlying Derivat			of Derivative	Nature of Indirect Beneficial     Ownership     (Instr. 5)			
		Date Expiration Exercisable Date	Title Amount or N	lumber of Shares		or Indirect (I) (Instr. 5)				
Reporting Ow	ners									

Reporting Owner Name / Address		Relationships					
		10% Owner	Officer	Other			
Schaffer Shelly B.							
1900 SEAPORT BLVD., 3RD FLOOR			Executive Vice President				
REDWOOD CITY, CA 94063							

## **Signatures**

/s/ Anne-Marie Eileraas, by power of attorney	03/03/2008
-Signature of Reporting Person	Date

# **Explanation of Responses:**

## No securities are beneficially owned

- $^{\star}\,$  If the form is filed by more than one reporting person,see Instruction 5(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

#### Remarks:

Exhibit 24. Power of Attorney attached.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, See Instruction 6 for procedure.

Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

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(Print or Type Responses)									
Name and Address of Reporting Person     Schaffer Shelly B.		Date of Event Requiring Statement (Month/Day/Year)     On (2002)		SUPPORTSOFT INC [SPRT]					
		02/29/2008		4. Relationship of Reporting Person(s) to Issue (Check all applicable)  Director  X Officer (give title below)  Executive Vice President		y below)	Filed(Month/Day/Year)  6. Individual or Joint/Group Filing/Cheek Applicable		ole
· · · · · · · · · · · · · · · · · · ·	(Zip)		Tabl	e I - Non-Deriva	ative Securities	Beneficia			
1.Title of Security (Instr. 4)		С	. Amount of Securi Owned Instr. 4)		1	4. Nature o		Beneficial Ownership	
a currently valid	pond to th	e collection of inform	ation contained i	in this form are not				SEC 1473 (7	'-02)
Title of Derivative Security (Instr. 4)	:	2. Date Exercisable	3. Title and Amour Underlying Deriva (Instr. 4)  Title Amount or N	nt of Securities tive Security	4. Conversion or Exercise Price of	5. Owners of Derivativ Security: Dor Indirect (Instr. 5)	hip Form ve Direct (D)	Nature of Indirect Beneficial     Ownership     (Instr. 5)	
Reporting Owners									
Reporting Owner Name / Address	Director 10	Relationsl Owner Officer	hips	Other					
Schaffer Shelly B. 1900 SEAPORT BLVD., 3RD FLOOR REDWOOD CITY, CA 94063		Executiv	ve Vice Preside	ent					
Signatures									
/s/ Anne-Marie Eileraas, by power of at -Signature of Reporting Person	ttorney	03/03/2008 Date							
Explanation of Responses	<b>S</b> :								
No securities are beneficially owned	l								
<ul> <li>If the form is filed by more than one reporting p</li> <li>Intentional misstatements or omissions of facts 78ff(a).</li> </ul>		, , , ,	tions. See 18 U.S.	C. 1001 and 15 U.S	.C.				
Remarks: Exhibit 24. Power of Attorney attached.									
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