

SECURITIES & EXCHANGE COMMISSION EDGAR FILING

Support.com, Inc.

Form: 4

Date Filed: 2003-07-28

Corporate Issuer CIK: 1104855

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person BEATTIE BRIAN M (Last) (First) (Middle) SUPPORTSOFT, 575 BROADWAY (Street) REDWOOD CITY 94063 (City) (State) (Zip)	2. Issuer Name and Ticker or Trading Symbol SUPPORTSOFT INC [SPRT] 3. Date of Earliest Transaction (Month/Day/Year) 07/24/2003 4. If Amendment, Date Original Filed (Month/Day/Year)	5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director _____ 10% Owner _____ <input checked="" type="checkbox"/> Officer (give title below) _____ Other (specify below) _____ CFO and Exec VP Finance 6. Individual or Joint/Group Filing (Check Applicable Line) <input checked="" type="checkbox"/> Form filed by One Reporting Person <input type="checkbox"/> Form filed by More than One Reporting Person
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Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)		4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)			5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Code	V	Amount	(A) or (D)	Price			
COMMON STOCK	07/24/2003	07/24/2003	S		165	D	\$7.12	334,885 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		165	D	\$7.11	334,720 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		477	D	\$7.1	334,243 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		124	D	\$7.093	334,119 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		41	D	\$7.09	334,078 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		372	D	\$7.08	333,706 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		578	D	\$7.07	333,128 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		1,965	D	\$7.06	331,163 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		8,945	D	\$7.05	\$322,218 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		702	D	\$7.04	321,516 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		284	D	\$7.02	321,232 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		372	D	\$7.01	320,860 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		124	D	\$7.001	320,736 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		16,676	D	\$7	304,060 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		83	D	\$6.99	303,977 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		60	D	\$6.98	303,917 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		83	D	\$6.94	303,834 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		1,718	D	\$6.93	302,116 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾
COMMON STOCK	07/24/2003	07/24/2003	S		2,066	D	\$6.9	300,050 ⁽¹⁾	I	by Trust ⁽¹⁾⁽²⁾

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number. SEC 1474 (9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)		5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount of Underlying Securities (Instr. 3 and 4)		8. Price of Derivative Security (Instr. 5)	9. Number of Derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
				Code	V		(A)	(D)	Date Exercisable	Expiration Date				

Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
BEATTIE BRIAN M SUPPORTSOFT 575 BROADWAY REDWOOD CITY 94063			CFO and Exec VP Finance	

Signatures

Brian M. Beattie	07/25/2003
<small>Signature of Reporting Person</small>	<small>Date</small>

Explanation of Responses:

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).

** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Includes 5,000 shares owned directly, as purchased through the SupportSoft ESPP Program. Also includes, (i) 260,000 shares owned by the Beattie Limited Partnership (the reporting person is a (1) general partner of the Beattie Limited Partnership), and (ii) 50 shares owned by the daughter of the reporting person. The reporting person disclaims beneficial ownership of the (i) and (ii) listed above, except to the extent of his pecuniary interest therein.

(2) The reported securities are owned by Brian M. Beattie and Barbara J. Beattie, Trustees of the Beattie 1999 Living Trust. The reporting person disclaims beneficial ownership of the reported securities, except to the extent of his pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

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1. Name and Address of Reporting Person BEATTIE BRIAN M (Last) (First) (Middle) SUPPORTSOFT, 575 BROADWAY (Street) REDWOOD CITY 94063 (City) (State) (Zip)	2. Issuer Name and Ticker or Trading Symbol SUPPORTSOFT INC [SPRT]	5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director _____ 10% Owner _____ <input checked="" type="checkbox"/> Officer (give title below) _____ Other (specify below) _____ CFO and Exec VP Finance
3. Date of Earliest Transaction (Month/Day/Year) 07/24/2003		6. Individual or Joint/Group Filing (Check Applicable Line) <input checked="" type="checkbox"/> Form filed by One Reporting Person <input type="checkbox"/> Form filed by More than One Reporting Person
4. If Amendment, Date Original Filed (Month/Day/Year)		

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