

## **SECURITIES & EXCHANGE COMMISSION EDGAR FILING**

# Support.com, Inc.

Form: 4

Date Filed: 2003-12-30

Corporate Issuer CIK: 1104855

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FORM 4

(Drint or Turne Deene

Check this box if no
longer subject to Section
16. Form 4 or Form 5
obligations may continue.
See Instruction 1(b)

#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVA	AL
OMB Number:	3235-0287
Estimated average burden	hours
per response	0.5

#### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Rep LEE CADIR B		2. Issuer Name <b>and</b> UPPORTSOFT		0	Symbol		5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director 10% Owner						
(Last) SUPPORTSOFT, 575	(First) BROADWAY		Date of Earliest Tra 2/26/2003	ansaction (Mo	nth/C	)ay/Year)		Officer (give title below) Other (specify below) Chief Software Officer					
REDWOOD CITY, CA	(Street) 94063	4.	If Amendment, Dat	e Original File	d <b>(</b> Mon	th/Day/Year)		6. Individual or Joint/Group Filing(Check Applicable Line) _X_Form filed by One Reporting Person Form filed by More than One Reporting Person					
(City)	(State)	(Zip)		Table I - N	on-D	erivative	Securitie	s Acqı	uired, Disposed of, or Beneficially Owned				
1. Title of Security 2. Transaction (Instr. 3) Date (Month/Day/Y)			Execution Date, if any	(Instr. 8)		4. Securit (A) or Dis (Instr. 3, 4	posed of	(D)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	Ownership Form:	Beneficial		
			(Month/Day/Year)	Code	V	Amount	(A) or (D)	Price		Direct (D) or Indirect (I) (Instr. 4)	Ownership (Instr. 4)		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

SEC 1474 (9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned

-	(e.g., puts, calls, warrants, options, convertible securities)														
1. Title of	2.	3. Transaction	3A. Deemed	4.	5. Number of 6		6. Date Exercisable and		7. Title and Amount of		8. Price of	9. Number of	10.	11. Nature	
Derivative	Conversion	Date	Execution Date, if	Transactio	on	Derivative		Expiration Date		Underlying S	ecurities	Derivative	Derivative	Ownership	of Indirect
Security	or Exercise	(Month/Day/Year)	any	Code		Securities		(Month/Day/Year	)	(Instr. 3 and	4)	Security	Securities	Form of	Beneficial
(Instr. 3)	Price of		(Month/Day/Year)	(Instr. 8)		Acquired (A) or		, i i				(Instr. 5)	Beneficially	Derivative	Ownership
	Derivative					Disposed of (D)							Owned	Security:	(Instr. 4)
	Security					(Instr. 3, 4, and							Following	Direct (D)	
						5)							Reported	or Indirect	
								Date Exercisable	Expiration	Title	Amount or Number of		Transaction(s) (Instr. 4)	(I) (Instr. 4)	
				Code	V	(A)	(D)		Dale		Shares				
Stock Option (Right to Buy)	\$12.99	12/26/2003		A		50,000		01/26/2004 <sup>(2)</sup>	12/26/2013	Common Stock	50,000	\$ 0 <u>(1)</u>	50,000	D	

## **Reporting Owners**

		Relationships									
Reporting Owner Name / Address	Director	10% Owner	Officer	Other							
LEE CADIR B SUPPORTSOFT 575 BROADWAY REDWOOD CITY, CA 94063			Chief Software Officer								

#### Signatures

/s/ Cadir B. Lee	12/29/2003
-Signature of Reporting Person	Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

(1) Column 8 is not a required reportable field. New SEC software requires dollar amount; use zeros per SEC

(2) The grant will vest 1/48th per month over 48 months

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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(i fint of Type nesponse	,								T			
1. Name and Address o LEE CADIR B	f Reporting Person-		2. Issuer Name and SUPPORTSOFT		-	Symbol		5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director 10% Owner				
SUPPORTSOFT, 5	(First) 575 BROADWAY	(Middle) 3 1	Date of Earliest Tra 2/26/2003	ansaction (Mo	nth/D	)ay/Year)		X_Officer (give title below)Other (specify b				
REDWOOD CITY,	(Street) CA 94063	4	. If Amendment, Dat	e Original File	d Mon	th/Day/Year)		6. Individual or Joint/Group Filing(Check Applicable Line) _X_ Form filed by One Reporting Person Form filed by More than One Reporting Person				
(City)	(State)	(Zip)		Table I - N	on-D	erivative	Securitie	s Acq	uired, Disposed of, or Beneficially Owned			
1. Title of Security 2. Transaction (Instr. 3) Date (Month/Day/Y)			Execution Date, if r) any	(Instr. 8)		4. Securit (A) or Dis (Instr. 3, 4	posed of	(D)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	Ownership Form:	Beneficial	
()		(Month/Day/Year)	Code	V	Amount	(A) or (D)	Price		Direct (D) or Indirect (I) (Instr. 4)	Ownership (Instr. 4)		

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Derivative	Conversion	Date	Execution Date, if	Transactio	on	Derivative		Expiration Date		Underlying S	ecurities	Derivative	Derivative	Ownership	of Indirect
Security	or Exercise	(Month/Day/Year)	any	Code		Securities		(Month/Day/Year)	)	(Instr. 3 and	4)	Security	Securities	Form of	Beneficial
(Instr. 3)	Price of		(Month/Day/Year)	(Instr. 8)		Acquired (A) or		,				(Instr. 5)	Beneficially	Derivative	Ownership
	Derivative					Disposed o	Disposed of (D)						Owned	Security:	(Instr. 4)
	Security					(Instr. 3, 4,	and						Following	Direct (D)	
						5)							Reported	or Indirect	
				Code	v	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares		Transaction(s) (Instr. 4)	(I) (Instr. 4)	
Stock Option (Right to Buy)	\$12.99	12/26/2003		A		50,000		01/26/2004 <sup>(2)</sup>	12/26/2013	Common Stock	50,000	\$ 0 <u>(1)</u>	50,000	D	

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Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
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