

SECURITIES & EXCHANGE COMMISSION EDGAR FILING

Support.com, Inc.

Form: 4

Date Filed: 2021-05-19

Corporate Issuer CIK: 1104855

FORM 4

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person ROOK CAROLINE <small>(Last) (First) (Middle)</small> C/O SUPPORT.COM, INC. 777 S. FIGUEROA ST, SUITE 4600, DPT # 2009 <small>(Street)</small> LOS ANGELES, CA 90017 <small>(City) (State) (Zip)</small>		2. Issuer Name and Ticker or Trading Symbol Support.com, Inc. [SPRT]		3. Date of Earliest Transaction (Month/Day/Year) 05/17/2021		5. Relationship of Reporting Person(s) to Issuer (Check all applicable) <input type="checkbox"/> Director <input type="checkbox"/> 10% Owner <input checked="" type="checkbox"/> Officer (give title below) <input type="checkbox"/> Other (specify below) Chief Financial Officer	
4. If Amendment, Date Original Filed (Month/Day/Year)		6. Individual or Joint/Group Filing (Check Applicable Line) <input checked="" type="checkbox"/> Form filed by One Reporting Person <input type="checkbox"/> Form filed by More than One Reporting Person					

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)		4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)			5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Code	V	Amount	(A) or (D)	Price			
Common Stock	05/14/2021		P(1)		6,550	A	\$ 1.649	16,966	D	
Common Stock	05/17/2021		M		4,167	A	\$ 1.72	21,133	D	

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number. SEC 1474 (9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount of Underlying Securities (Instr. 3 and 4)	8. Price of Derivative Security (Instr. 5)	9. Number of Derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
						Date Exercisable	Expiration Date					
Stock Option (Right to Buy) (2)	\$ 1.72	05/17/2021		M	4,167	(3)	10/12/2030	Common Stock	\$ 0	85,417	D	

Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
ROOK CAROLINE C/O SUPPORT.COM, INC. 777 S. FIGUEROA ST SUITE 4600, DPT # 2009 LOS ANGELES, CA 90017			Chief Financial Officer	

Signatures

/s/ Glenn Douglas Tackett Jr. by power of attorney <small>Signature of Reporting Person</small>	05/18/2021 <small>Date</small>
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Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The Reporting Person is voluntarily reporting the acquisition of the Issuer's shares of common stock pursuant to the Issuer's Amended and Restated 2011 Employee Stock Purchase Plan ("ESPP").
- (2) The stock option was granted to the Reporting Person under the Issuer's Third Amended and Restated 2010 Equity and Performance Incentive Plan ("Option").
- (3) 1/48th of the shares subject to the Option vests monthly over a four (4) year period, with 1/48th becoming vested and exercisable on each of the first 48 monthly anniversaries beginning on the date of grant of the Option.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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